

When you need instant technical help for a DJI product

Here the fastest way to solve your DJI related technical problem.

Need to solve a DJI problem within a few minutes ? In the shop or even while out on your job in the field ?

Please always try first to contact the DJI online support CHAT directly.

DJI support team are very fast and offer technical help and solutions 24/7, have instant access to the source of technical knowledge and to other DJI technicians, and – very useful – you can have a dialogue with the DJI technical supporter while trying the suggested actions and solutions.

[HOW TO ONLINE CHAT with DJI Technical Support from a browser \(PC/Laptop/Mac/Tablet/Smartphone\):](#)

Go to www.dji.com

Choose [Product Support](#) in the SUPPORT dropdown list at the Top menu line.

Choose your products category in the left menu colon (f. ex. PROFESSIONAL if you have an Inspire)
Choose your product – you land on your products support site.

Choose ONLINE SUPPORT in the bottom of this website – A new window will pop up.

Choose the square ‘Product + Technical Support’ – A FAQ section is shown. If no answers there...

Click the ‘Still need help? Contact Online Support’ button. – A chat window pops up

Enter your name and mail-address.

Enter your questions and chat.

Good luck and happy landing.

Best regards

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