

A quick way to find help for DJI products online

Guidelines for dealers to keep personel top tuned with DJI know-how for extra Service level.

1) Go to www.dji.com PRODUCT SITE

From the top menu choose the product from Consumer / Professional / Enterprise or click the search button.
On the products site you find a Menu in the top with links especially to this products
[Quick Tips – Specs – Video/Tutorials – Downloads – FAQ](#)

If you do not find your answers on the DJI.com Product Site:

2) Go to www.dji.com SUPPORT SITE

From the top menu choose Product Support from the Support option or directly to
<https://www.dji.com/dk/support/product?site=brandsite&from=nav>

On the Product Support site you can choose the Type of your Product in the left Menu
And from there choose your product/model.

At this specific Support Site for your chosen model you find sections for all kinds of help in most situations:

A FAQ section – lots of Video/Tutorials – Downloads and Contact DJI options.
For Some products DJI offers even an Online Support / Chat.

See f.ex. the Support Site for a Phantom 4 <https://www.dji.com/dk/support/product/phantom-4>

If you don't find the answers there you can always

3) Use www.Google.com or www.YouTube.com

Search with f. ex.: How to Link DJI Mavic Pro Remote Controller

Here an example with a Mavic Pro: <https://youtu.be/G52F4hIR4MA>

4) For being updated with DJI products and support, DJI offers their FB & YT-channels:

Subscribe to our YouTube channel: <https://bit.ly/2NtrboD>

Follow our Facebook Page for more DJI Support content: <https://bit.ly/1MBfTD3>

Need help? Contact us via Facebook Messenger: <https://bit.ly/2pm7tfV>

5) Tip: Be prepared and equipped

Maybe a good idea to make a list with the most common enduser 'need-to-know's
And collect the video tutorials for each situation - for your own education -
but also to forward the needed tutorial- links to your enduser.

Good luck and always welcome to contact me too

Best regards

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